



**Ebook Directory**  
the best source of ebook

The book was found

# Service Level Agreements: A Legal And Practical Guide



## Synopsis

Make your SLA work for you – Read this essential guide to SLAs today! A wide range of industry sectors will outsource service provision (for example, banking, pharmaceuticals, and insurance companies). This can happen where an organization outsources its IT payroll needs, its helpdesk and IT maintenance requirements, its payment processing, or its whole IT function. The key risk

## Book Information

Paperback: 1 pages

Publisher: It Governance Publishing (October 14, 2010)

Language: English

ISBN-10: 184928069X

ISBN-13: 978-1849280693

Product Dimensions: 4.4 x 0.3 x 7 inches

Shipping Weight: 3.5 ounces (View shipping rates and policies)

Average Customer Review: Be the first to review this item

Best Sellers Rank: #892,711 in Books (See Top 100 in Books) #51 in Books > Law > Law Practice > Legal Services #200 in Books > Business & Money > Management & Leadership > Corporate Governance #350 in Books > Law > Business > Contracts

## Customer Reviews

Jimmy Desai is a partner at law firm Beachcroft LLP, in the City of London, and has been advising upon, formulating and implementing SLA contracts and strategies, benefits and cost savings for businesses, since the mid 1990s. Throughout his career he has advised major international blue-chip companies, governments, industry bodies, IT customers and suppliers on their service level agreements. He writes extensively for a wide range of IT publications, and lectures at international conferences. Jimmy is a member of TIPLO, ITMA, SCL, EuroITcounsel, Intellect, and ITechLaw. In the International Who's Who of Internet and E-Commerce Lawyers 2010, Jimmy is listed as one of the top 40 Internet and e-commerce lawyers in the UK.

[Download to continue reading...](#)

Service Level Agreements: A Legal And Practical Guide The Food Service Professional Guide to Controlling Restaurant & Food Service Operating Costs (The Food Service Professional Guide to, 5) (The Food Service Professionals Guide To) Software Agreements Line by Line, 2nd ed.: A

Detailed Look at Software Agreements and How to Draft Them to Meet Your Needs The Four Agreements Companion Book: Using the Four Agreements to Master the Dream of Your Life (Toltec Wisdom) Food Service Menus: Pricing and Managing the Food Service Menu for Maximum Profit (The Food Service Professional Guide to Series 13) Civil Service Exam Secrets Study Guide: Civil Service Test Review for the Civil Service Examination (Mometrix Secrets Study Guides) Start Your Own Senior Services Business: Adult Day-Care, Relocation Service, Home-Care, Transportation Service, Concierge, Travel Service (StartUp Series) 301 Legal Forms and Agreements (...When You Need It in Writing!) Technology Transactions: A Practical Guide to Drafting and Negotiating Commercial Agreements (Corporate and Securities Law Library) The Four Agreements: A Practical Guide to Personal Freedom (A Toltec Wisdom Book) The Four Agreements: A Practical Guide to Personal Freedom A Practical Guide to Legal Writing and Legal Method [Connected Casebook] (Aspen Coursebook) A Practical Guide To Legal Writing and Legal Method, Fifth Edition (Aspen Coursebook) A Practical Guide to Legal Writing and Legal Method [Connected Casebook] (Looseleaf) (Aspen Coursebook) The Kid's Guide to Service Projects: Over 500 Service Ideas for Young People Who Want to Make a Difference The Service Culture Handbook: A Step-by-Step Guide to Getting Your Employees Obsessed with Customer Service Training Your Own Service Dog: Step By Step Guide To An Obedient Service Dog North Cascades: A Guide to the North Cascades National Park Service Complex, Washington (National Park Service Handbook) Training Your Own Service Dog Book 2: Training Psychiatric Service Dogs - PTSD, Anxiety Disorders, and Depression MP Service Management with Service Model Software Access Card (McGraw-Hill/Irwin Series Operations and Decision Sciences)

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)